

COZY CAT INN POLICIES AND PROCEDURES

All cats must enter and leave the premises in a secure carrier. Towels or pads in the carrier is recommended please.

All client information, pet information and consent forms are required to be completed and on file prior to or upon check in appointments.

Please contact us to request a new client/pet information packet.

At least one aware, able and willing emergency contact person must be local. This is required for the case of an evacuation or emergency.

It is required that you and you cat(s) have a current relationship with a veterinarian. Proof of current rabies and distemper vaccines are required.

Cats that are elderly or debilitated may be excused from the vaccine requirements. If your veterinarian deems vaccinations are not medically advised, a statement from your veterinarian will be honored. Whether cats are completely vaccinated or not, there is still the potential risk of contracting airborne upper respiratory viruses in any environment which houses multiple cats. Every precaution shall be exercised to reduce such risks. Non-toxic hospital grade antibacterial/antiviral disinfectants are used on the premises. Cats exhibiting obvious symptoms of upper respiratory disease will not be admitted. Cozy Cat Inn shall not be held responsible for upper respiratory symptoms developed while boarding.

Upon admission each cat will be examined for external parasites. If fleas or ticks are observed, treatment will be provided at the owners expense.

Advantage II or Frontline (fipronil) are the only topical flea products supplied and applied by Cozy Cat Inn. Bathing will be provided, if the cat(s) are agreeable. Sedation for bathing/grooming will not be provided by Cozy Cat Inn. The fee for a topical flea treatment is \$20.00. The fee for bathing is \$20.00. Grooming fees are dependent on condition and owner requests.

Rounds and treatments will be conducted each day early morning, afternoon, evening and bedtime. Rounds will be carried out by the owner(s)/operator(s) personally.

All medications and prescription diets must be presented in its original container/packaging or clearly labeled. Please bring more than enough supply for the intended stay as a precaution in the event you are unexpectedly delayed. The fee for medicating is dependent on the level of difficulty. Diabetics on insulin require additional care and monitoring and shall incur additional \$12.00/night fee.

Any cat that appears to require veterinary attention shall promptly receive it at the owners expense. Every attempt shall be made to reach the owner prior to seeking medical attention unless it is a matter of extreme urgency. Every attempt shall be made to reach persons designated as emergency contacts if the owner cannot be reached. Every effort shall be made to utilize your preferred veterinarian. If arrangements cannot be made an alternate veterinarian shall be selected by Cozy Cat Inn. Please notify your veterinarian if you desire to leave your cat at Cozy Cat Inn. There may be consent forms that they will require to provide treatment for your pet in your absence. All veterinary fees shall be the responsibility of the pet owner.

Cozy Cat Inn personnel will provide the necessary transportation to seek medical care. Every precaution shall be made to ensure the safety of your pet(s). Secure carriers and seat belts shall be utilized. Cozy Cat Inn shall not be held liable should a pet be injured or lost during transport due to circumstances beyond the drivers control, or in the event of a disaster during boarding.

Tours, admissions and discharges are scheduled by appointment only. Cozy Cat Inn operates in a residential area, by right of a Conditional Use Permit issued by the City of Tarpon Springs. Because being a good neighbor is just as important to me as being a good caretaker, I intend to make every effort to be considerate of my neighborhood. I have agreed to control the amount of traffic to our property by scheduling appointments. Setting appointments also allows me to give you my undivided attention during your visit.

Pick up and/or delivery services may be arranged with advance notice. Fee \$20 per trip within 5 miles, additional \$1/mile for further distances.

Cozy Cat Inn reserves the right to refuse services to any cat(s) that may be considered dangerous, or that appear to be in compromised physical condition and may need the attention and/or supervision of a veterinarian. Feral or fractious cats do not usually cope well with unfamiliar environments. Pet sitting in your home will be less stressful for feral or fractious cats and is therefore advised.

A valid drivers license and credit card will be required in order to leave any cat(s) for boarding, for any length of time. This is not only to secure payment for services but lessen the incidence of abandonment. Unless prepaid, any boarding stay longer than 14 days will be subject to weekly payment processing for as long as the pet remains on the premises. The first week shall be paid upon admission for long term boarding. If you do not have a credit card and opt to borrow from another person, the card holder will be required to supply the credit card information in person to the Cozy Cat Inn. If the card holder is not able to appear personally, a notarized authorization for credit card use will be accepted.

Standard boarding rates: Quiet Condos \$20/night, Sunroom Suites \$30/night, each additional cat in the same space is an additional \$8/night For the sake and sanity of all the guests at Cozy Cat Inn, all cats over 6 months of age must be altered (spayed or neutered).

Foods provided by Cozy Cat Inn include Hill's Science Diet, Royal Canin, Purina Pro Plan and Purina ONE (dry foods). Canned foods provided include chicken, turkey or beef. Treats provided include Hill's Science Diet T/D (Tartar Diet) or Royal Canin Fiber

Response. Because of the prevalence of urinary tract issues in cats, which are directly related to inferior diets, fish foods and many over the counter dry foods are not recommended. For more information you may research FUS (Feline Urological Syndrome in cats) or ask your veterinarian about how inappropriate foods may contribute to urinary problems.

All supplies needed for your cats comfort during its stay will be provided such as litter box, litter, bowls, bedding, washable toys and hiding cubicles. You are welcome to bring items from home if you wish. Your personal items will not be shared with other non-related cats in the boarding area. Fabric items must be able to fit in a washing machine.

There is no common area that will be shared by unrelated cats. Because cats are potential hosts for a variety of diseases, it is in the best health interest of each cat to have its own private area and its own items. Segregation and sanitation are the only ways to ensure the least possible risk of transmitting disease from one cat to another. Carpeting, upholstery and rope covered scratching posts cannot possibly be completely disinfected in between cats. For more information you may research communicable cat diseases. Due to the obvious risks involved, there is no outdoor access.

Cats will be considered abandoned if not picked up within 14 days of the agreed upon check out day. Abandonment will be assumed if the owner or agent for the owner does not contact Cozy Cat Inn to communicate the need to extend the reservation; if efforts to contact the owner are ignored; if emergency/alternate contact persons will not assume responsibility for the cat(s), Cozy Cat Inn will on the 14th day, assume ownership and responsibility for the cat(s). The owner shall be responsible for fees incurred due to abandonment. Abandoned cats will be rehomed or surrendered to Animal Services. Re-homing information shall remain confidential.

Cozy Cat Inn shall not be held liable for injuries sustained by owners during the handling of their own pets while on premises.

Please be aware that I completely understand the limitations of my abilities. I cannot diagnose medical conditions, provide medical advice, perform diagnostics, administer vaccinations, nor prescribe medications.

The Cozy Cat Inn is not a breeding cattery, adoption center, shelter, pet retail store or veterinary hospital.

We love dogs, but unfortunately we cannot extend our boarding services to dogs here at the Cozy Cat Inn.

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